



PRIVATE HEALTH SERVICES REGULATORY COUNCIL

PHSRC GUIDELINE 11

Revision and Finalized 08/10/2021

GUIDELINES FOR HOMES PROVIDING LONG-TERM CARE

INTRODUCTION

An institution which provides long-term care which includes rehabilitative and palliative care for patients having chronic illnesses.

Ex: Cancer

Mental and Neurological illnesses

Orthopedic and Rehabilitative illnesses

Chronic Kidney Diseases

HUMAN RESOURCES

- On call SLMC Registered Medical Officer.
- SLMC/SLNC Registered or a PHSRC Listed Nurse
- Nurse Assistants/Attendants
- Specialists in the respective field on visiting basis/advisory capacity

EMERGENCY TREATMENT

- Availability of first aid services
- Availability of Ambulance services on call
- Availability of emergency drugs and continuous supply

WASTE MANAGEMENT

- Availability of proper waste management system
- Availability of proper sewerage and drainage system
- Adequate facilities to discard materials contaminated with human etc.

PHYSICAL ENVIRONMENT

- In accordance with standards stipulated by Social Services Department

INFRASTRUCTURE FACILITIES

- Accessibility to disable friendly/ elderly friendly, toilets and wash rooms with Continuous Water supply
- Availability of Safety measures - Precautions and safety measures to be maintained for residents

SPIRITUAL SERVICE FACILITIES/ SHRINE FACILITIES

- Availability of shrine facilities, praying rooms etc.

CONSULTATION ROOM

- Facilities for medical consultations

FACILITIES FOR VISITORS

- Free accessibility for visitors

RECREATION FACILITIES

- Facilities for reading, listening to radio and watching television ect.
- Facilities for walking and seating arrangements in the garden.

PROVISION OF FOOD

- Ensure quality Meals with adequate quantity

COMMUNICATION FACILITIES

- Provision of Emergency communication facilities to the residents